

Glo Freestanding Electric Stove Model GH-ND18A with Remote Control



Installation and Operating Instructions

Thank you and congratulations on your purchase of a Glo Electric Fireplace. Please read this manual before installing and using this appliance. Failure to follow these instructions may result in a possible electric shock, fire hazard and will void warranty.

Customer Care

All our heaters are designed to meet the most stringent quality, performance and safety requirements. This guide aims to improve your understanding and appreciation of your new heater, by providing simple and informative instructions to enable you to install it and to ensure that you benefit from the excellent performance and features it has to offer.

Consumer Safety Information

For our safety – repairs and service must be performed by a qualified tradesperson

Do not store or use gasoline or other flammable vapours or liquids in the vicinity of this or any other appliance

Do not discard this manual

This appliance is not intended for use by young children or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance.

Young children should be supervised to ensure that they do not play with the appliance.

Warning - if the information in this manual is not followed exactly, an electrical shock or fire may result causing property damage, personnel injury or loss of life

For correct and safe use carefully read the instructions and warnings in this manual and keep them for further reference for the whole of the products life. They supply important instructions regarding operations and safety for installing, using and maintaining the product.

General Warnings

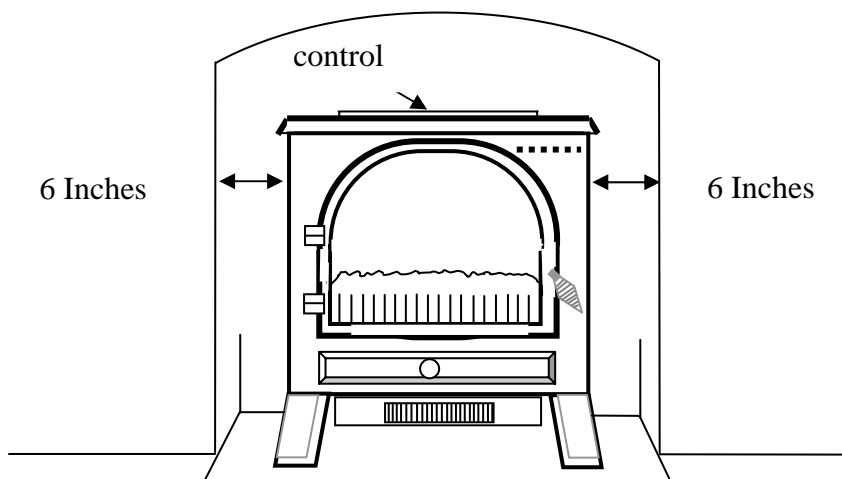
1. Read all instructions before using this appliance.
2. This appliance is hot when in use. To avoid burns do not let bare skin touch hot surfaces.
3. Keep combustible materials such as furniture, pillows, bedding, papers, clothing and curtains at least 1 metre from the front of this appliance.
4. If possible, always unplug this appliance when not in use.
5. Under no circumstances should this appliance be modified.
6. Do not use this appliance outdoors.
7. After unpacking, make sure that the appliance is intact with no signs of damage caused by transport. If in doubt, do not use the appliance and contact your retailer or an authorised service centre.
8. Before connecting the appliance, make sure that its rating corresponds to the power supply in your home. The rating plate is affixed to the back of the appliance.
9. Do not place the electric fireplace directly under a fixed socket outlet.
10. Do not cover the air inlet or outlet of the electric fireplace as this could cause overheating, fire or damage to the appliance.
11. Do not place the electric fireplace directly on carpets. This is to avoid possible discolouring caused by the heat.
12. Do not run cord under carpeting. Do not cover cord with throw way rugs, runners or the like. Arrange cord away from traffic areas and where it will not be tripped over.
13. Do not use this electric fireplace in or near swimming pools, spas, bath or shower.
14. Do not use this appliance with a programmable timer or any other device that switches the appliance automatically.
15. Should you decide not to use this appliance anymore we suggest making it inoperative by cutting the power cord after removing the plug from the socket.
16. Before carrying out any cleaning or maintenance, disconnect the appliance from the mains by removing the plug.
17. This appliance has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable liquids are used or stored. This appliance should not be used as a drying rack for clothing, nor should Christmas stockings or decorations be hung on or near it.
18. The heater must be cooled down completely before storing.
19. If the power cord is damaged it must be repaired by the manufacturer or a professional tradesperson or authorised service centre.
20. Ensure that electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock and injury to persons.
21. Do not use this appliance if any part of it has been under water. Immediately call a qualified tradesperson to inspect the fireplace and replace any part of the electrical system, which has been under water.
22. Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire.
23. Always install the heater in accordance with the instructions. If in doubt obtain expert advice.
24. Always make sure the electrical socket is accessible and located adjacent to, but not above the heater.
25. Always disconnect the heater from the electrical supply before carrying out cleaning, maintenance or replacing the bulb.
26. Always use a fireguard when young children and infirm persons can come into contact with the heater.
27. Never leave children unsupervised in a room where the heater is ON and unguarded.
28. Never obstruct or cover the fan outlet or force items into the heater openings.
29. Never use aerosols or steam cleaners on, or around, the heater.
30. Never install the heater close to curtains or combustible materials.
31. Never use the heater to dry clothes, etc.
32. Never sit or stand on the heater

General Instructions

Locating and Installing Your Fireplace

The heater is designed to be free standing on a hard level surface. When positioning, please bear the following points in mind:

- If you are placing the heater in an alcove, make sure that 6-inch side clearance is maintained to ensure good air circulation
- The heater must not be located over a fixed electrical socket. The socket must always be accessible in order to disconnect the heater from the electrical supply for maintenance or when replacing a lamp.
- Keep hearth rugs and other soft furnishings, etc., away from the front of the heater. They could obstruct the free flow of hot air from the fan and damage both soft furnishings and heater.



When choosing a location for your new fireplace ensure the general instructions are followed. Also, for best effect install the fireplace out of direct sunlight.

To reduce the risk of fire, do not place or install this unit in areas where the ventilation or circulation ducts may become blocked. Make sure there is sufficient space between your fireplace insert and the wall or the side of mantel

Operation

Never cover the heater or obstruct the opening at the base of the heater, this could cause overheating and consequent risk of fire.

Operation of Heater

The heater is operated using the switch situated on the back of the heater:

Switch	Marking	Operation
Switch	O I	On =I Off=O ,

Whilst the mains power is ON the heater can be operated by pressing the remote controller ON button.

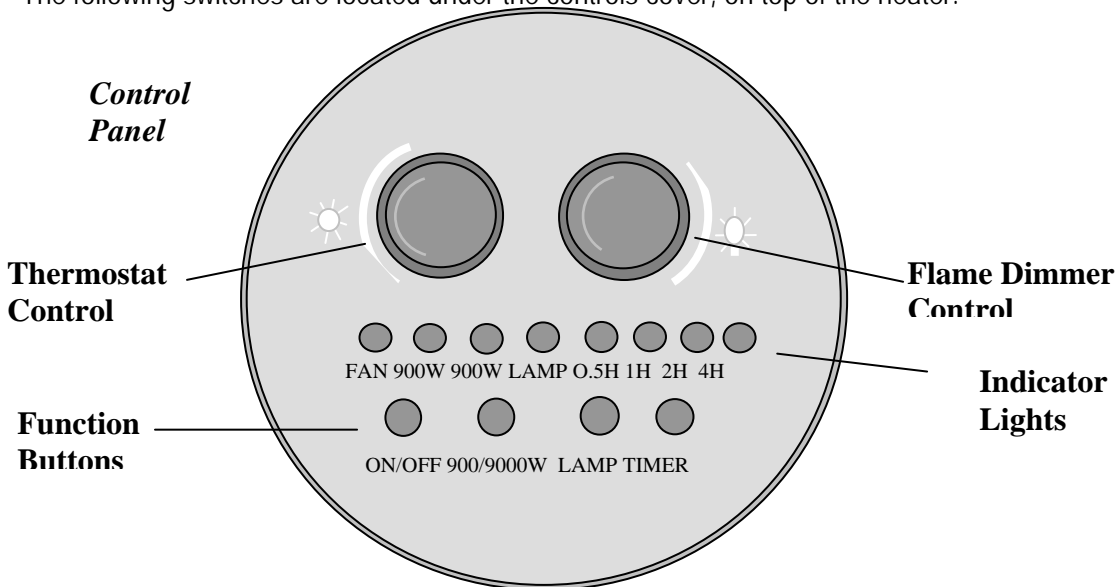
Press the OFF switch when the heater is not in use. By pressing the OFF switch the heater is then isolated from the mains power.

Warning: Always disconnect the heater from the electricity supply by removing the plug from the electrical socket and allowing the heater to cool before undertaking maintenance or replacing the bulb.

Heater Controls

The appliance can be controlled by the controls mounted on top of the heater, Or by using the remote control handset.

The following switches are located under the controls cover, on top of the heater.



- Thermostat Control** - Adjust to maintain room temperature (cycles between 900 and 1800W)
- Flame Dimmer Control** - Adjust to set flame intensity
- On/Off** - Switches on FAN for cool air
- 900W/1800W** - Press once for Low heat setting

- Press twice for High heat setting
Heater will only work if ON/OFF button has first been pressed and if the thermostat is set above ambient room temperature. Switch off by pressing the ON/OFF button
- Lamp** - Switches flame/fuel effect on and off
- Timer** - Press the timer button to set the heater or fan to run for a period of between a half-hour (0.5H) and 4 hours. The setting can be increased in ½ hour (0.5H) increments by repeatedly pressing the TIMER button. The indicator lights will show the time set

Description of Appliance

- Tradition style stove with remote control
- Features fully functional timer, flame dimmer control and thermostat
- All the functions can be activated from the remote control handset
- Manual controls under top plate
- Easy to use, simply take home and plug in
- Realistic flame effect
- Two heat settings 0.9KW and 1.8KW
- Low running costs to save you money
- Automatic safety cut-out device

Technical Data

❖ Model	:	GH-ND18A
❖ Voltage	:	220~240V
❖ Frequency	:	50Hz
❖ Power	:	1800W
❖ Lamp	:	2 x Max. 25W

Dimensions

		Overall
Width	:	51.5cm
Height	:	31cm
Depth	:	59cm

Glass Information

Under no circumstances should this product be operated with broken glass.

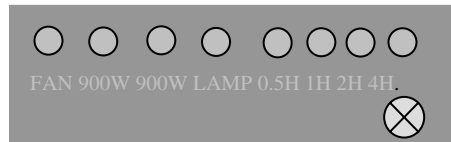
Do not strike or slam the glass.

Do not use abrasive cleaners to clean the glass.

The product uses tempered glass. Replacement of the glass supplied by the manufacturer should be done by a qualified service technician.

Description of Control Panel

Situated at the front of the stove is a row of lights, which indicate the stove functions



Infra Red Sensor
for Remote Control

Remote Control

Install the 2 - AAA batteries into the handset by sliding the battery cover down on the rear of the handset

If the heater does not respond to the remote control handset commands, it is likely that the batteries require replacement

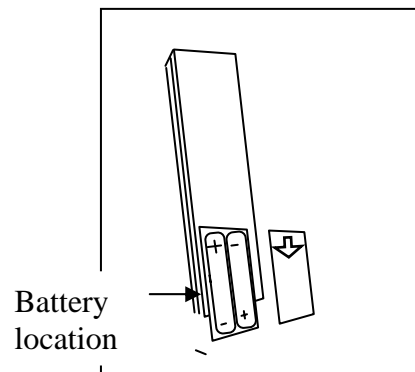
Replace the batteries with 2 - AAA type.

For longer battery life,

Alkaline batteries are recommended.

Use

- Ensure the heater is plugged into the wall socket and switched **On**
- Aim the remote control towards the heater



The Control Panel lamps on the front of the stove confirm the selected function

Flame effect	Press LAMP button Flame effect illuminates To switch off, press LAMP
Fan	Press ON/OFF button Fan operates To switch off press, ON/OFF

Low Heat

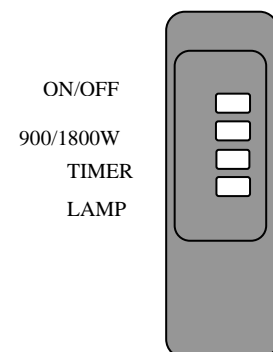
(The Fan must be On) Press ON/OFF button. Press 900/1800W button once
Fan and 900 W heater operates
To switch off, press ON/OFF

High Heat

(Low Heat must be On) Press 900/1800W button once
Fan and 1800W heater operates
To switch off, press ON/OFF

Timer

(Heater must be On) Press Timer repeatedly button until time required is set
Tell Tale light will show set time, i.e. 2+1+0.5 = 3.5 hours.
To cancel, press ON/OFF button. Heater will switch off, or repeatedly press TIMER button until no time is set



Maintenance

Always disconnect the heater from the electricity supply by removing the plug from the electrical socket and allowing the heater to cool before undertaking maintenance or replacing the bulb.

Bulb Replacement

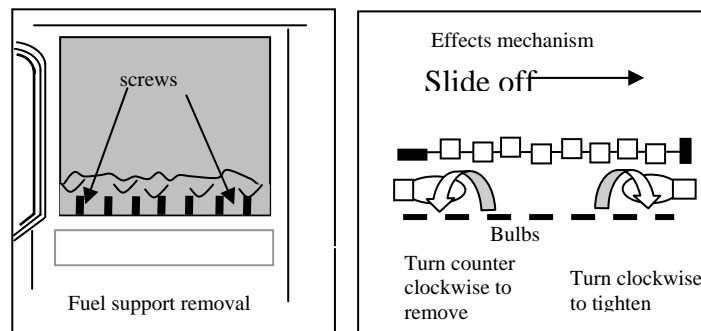
The bulbs fitted to this heater are 25W E12 clear candle bulbs.

Due to the indeterminate life span and ease of replacement, the light bulbs are specifically excluded from the guarantee.

To Replace a Bulb

To protect the hearth or soft furnishings we strongly recommend placing a newspaper on the floor before removing the fuel support. Remove the two Philips screws securing the fuel basket and put to one side. Pull forward and lift up the fuel support, detach the effects mechanism by sliding the rod off the motor shaft. Remove the faulty bulb by screwing the bulb counter-clockwise,

Fit the new bulb and reconnect the effects mechanism. Relocate the fuel support and secure using the two screws.



Automatic Cut-Off

A cut-off switch is fitted to the heating element to prevent damage due to over heating. If it operates due to an obstruction in the airflow, the heater must be turned off and allowed to cool for 15 minutes and the obstruction removed before restarting.

Care and Cleaning

The heater and glass parts need only to be wiped clean with a dry soft cloth, do not use polishes or abrasive materials.

Troubleshooting

If the stove functions manually, but not by the remote control handset, replace the handset batteries (2 x AAA Alkaline)

No light from the fuel effect: Possibly a bulb failure. Remove the faulty bulb as detailed above and check it in a table lamp that is known to work.

No heat or light: Check the wall socket by plugging in a known working appliance. If socket is functional, and cord or plug is suspected, have them checked by an electrician.

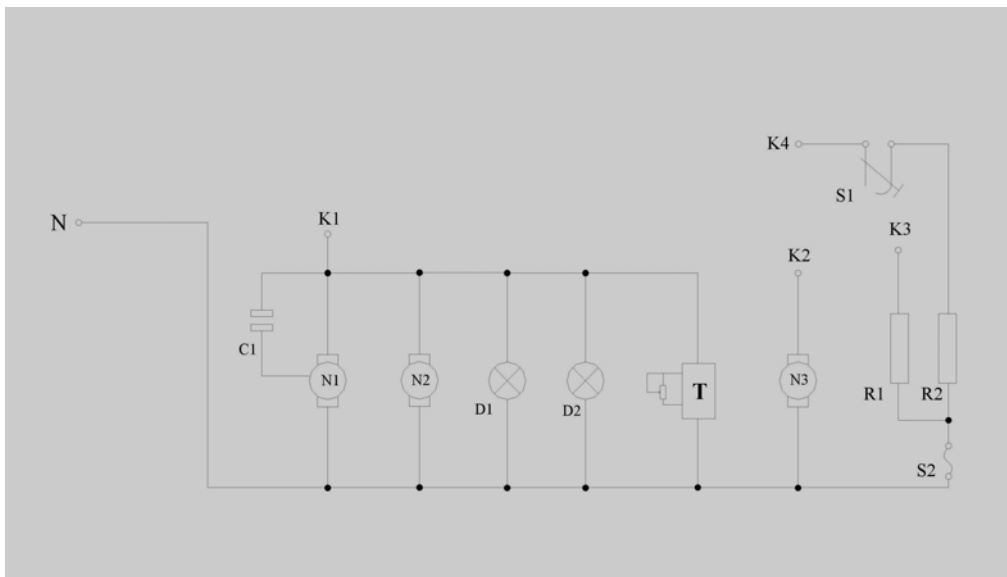
Light but no heat: Check that the Thermostat on the stove is set above the ambient room temperature. Alternatively, the automatic cut-off may have engaged - see Automatic Cut-Off section.

Disposal

At the end of the product's serviceable life it should be disposed of thoughtfully and safely in accordance with local authority regulations. The plug should be removed from the power supply cord and the power cord cut from the heater.

Electrical Wiring Diagram

Any electrical repairs or rewiring of this unit should be carried out by a licensed electrician in accordance with national and local codes.



Spare Parts Illustration and List

Code	Spare parts name
C1	Capacitance
N1	Step Motor
N2-N3	Synchronous Motor
D1-D2	Lamp
T	Dimmer
R1-R2	Heating element
S1	Adjustable thermostat
S2	Thermal cut-out
K1-K4	Button

Warranty

Your new electric fireplace is free from manufacturing and material defects for a period of 1 year from date of purchase, subject to the following conditions and limitations:

- ❖ This electric fireplace must be installed and operated at all times in accordance with the installation and operating instructions furnished with the product. Any alteration wilful abuse, accident or misuse of the product shall nullify this warranty.
- ❖ This warranty is limited to the repair or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subject to normal conditions of use and service, after said defect is confirmed by the company's inspection.
- ❖ This warranty does not cover light bulbs included with fireplace.
- ❖ Any installation, labour, construction, transportation or other related costs/expenses arising from defective part(s) repair, replacement or otherwise of same, will not be covered by this warranty nor shall the company assume responsibility for same. Further, the company will not be responsible for any incidental, indirect or consequential damages.
- ❖ All other warranties – expressed or implied – with respect to the product, its components and accessories or any obligations/liabilities on the part of the company are hereby expressly excluded.
- ❖ The company neither assumes nor authorises any third party to assume on its behalf any other liabilities with respect to the sale of this product.
- ❖ Warranty is void:
 - If the fireplace has been operated in atmospheres contaminated with chlorine, fluorine or other damaging chemicals
 - The fireplace is subject to prolonged periods of dampness or condensation
 - Any alteration, wilful abuse or misuse of the product.
 - If you attempt to do any repair or service work yourself.
- ❖ If a warranty, service is needed please contact your supplier or an authorised service agent or licensed electrician.

Note: We reserve the right to make changes in design, materials, specifications, prices and discontinue product at any time without notice.